

Working Long Distance

During the past 38 years, Animal Arts has designed over 800 animal care facilities in 40 states, Canada, Australia and Japan. With only 50 of these projects in our own backyard, Colorado's Front Range, we have developed systems to streamline the design and construction process.

**Listening is an Art**

In an ideal world, we would be able to visit you and your site frequently. However, this is often not feasible from either a cost or a scheduling perspective. The next best thing is for us to spend the necessary time on the phone listening to your ideas, needs and intentions. By doing so, we can design the facility that will merge best with your hospital or organization's style and philosophy.

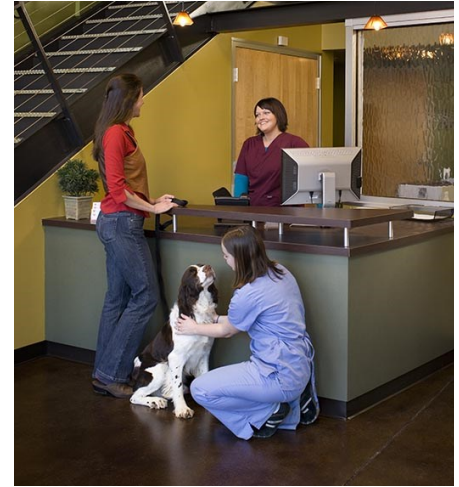
At the beginning of the design process we focus on the big picture concepts, the goals you have established and how to create a facility to meet those goals. We then progress on to aspects like traffic flow through the facility and, in our final conversations, address more specific issues such as floor finishes and cabinetry.

After each one of these conversations, we will incorporate the information we gather into drawings or notes that we then send back to you for confirmation. This process provides the checks and balances necessary to produce a successful project.

**Communicating Information**

As we move into the process of producing the drawings for your facility, the vast majority of our work is done on computer. Along with email as a means to share drawings in progress and get answers to questions, we also have an account with GoToMeeting where we can share computer screens to view drawings while we discuss them. You can also access our FTP site to view the most recent drawings and documents for your project.

Your calls to us can be made via our toll-free number or by directly dialing the person in our office who is managing your project. We also have teleconferencing capabilities, including Skype and GoToMeeting. Finally, all of our project correspondence is sent by FedEx overnight to ensure prompt and reliable delivery.



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